Program Evaluation Report

*Insert Agency Name*

Date of Submission: *Insert Date*

**The contents of this report are considered sworn testimony from the agency director.**

**Agency Director**

Name:

Start Date:

Number of Years as Agency Head:

Number of Years at Agency:

Email:

**Primary Agency Staff Contact for Oversight Study**

Name:

Phone:

Email:

**Main Agency Contact Information**

Phone:

Email:

Mailing Address:

**Agency Online Resources**

Website address:

Online Quick Links:

Please provide any links to the agency website agency representatives would like listed in the report for the benefit of the public.

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# I. Agency Snapshot

## Glossary of Terms

1. **Glossary of agency terms.**

|  |  |
| --- | --- |
| Term, Phrase or Acronym | Meaning of the Term, Phrase or Acronym |
|  |  |
|  |  |
|  |  |

## History

|  |  |  |
| --- | --- | --- |
| 1. **History of significant events related to the agency, from agency’s origin to the present.** |  | * **Insert year**   + Insert significant events * **Insert year**   + Insert significant events   ***Continue utilizing format above when responding to this question and, when finished, delete this text*** |
| 1. **Agency directors and time of service.** |  | |  |  | | --- | --- | | Name of Director | Time of Service | |  |  | |  |  | |  |  | |  |  | |

## Governing Body, Organizational Chart, and Related Entities

|  |  |  |
| --- | --- | --- |
| 1. **Agency’s governing body, as outlined in the enabling statute.** |  | Insert answer here |
| 1. **Qualifications and duties of the agency director and governing body, as specified in law.** |  | Insert answer here |
| 1. **Organizational Units Chart.** |  | See attached Excel chart. |
| 1. **Role and responsibilities of the agency compared to its counterpart entities, if any, at the federal and local levels.** |  | Federal counterparts  **Insert name of federal counterpart**  Insert brief description of role and responsibilities  **Insert name of federal counterpart**  Insert brief description of role and responsibilities  Local counterparts  **Insert name of local counterpart**  Insert brief description of role and responsibilities  **Insert name of local counterpart**  Insert brief description of role and responsibilities |

1. **Organizational Flow Chart.**

## Successes and Issues

|  |  |  |
| --- | --- | --- |
| 1. **3-4 agency successes.** |  | **Insert topic of first success**  Insert brief description  **Insert topic of second success**  Insert brief description  **Insert topic of third success**  Insert brief description |
| 1. **3-4 agency challenges.** |  | **Insert topic of first challenge**  Insert brief description  **Insert topic of second challenge**  Insert brief description  **Insert topic of third challenge**  Insert brief description |
| 1. **3-4 emerging issues.** |  | **Insert topic of first emerging issue**  Insert brief description  **Insert topic of second emerging issue**  Insert brief description  **Insert topic of third emerging issue**  Insert brief description |

# II. Agency Records, Policies, and Risk Mitigation Practices

## Records and Policies Management

|  |  |  |
| --- | --- | --- |
| 1. **(A) Agency’s records management policy.** |  | See attached policy  OR  The agency does not have a records management policy |
| **(B) Agency’s status in regards to compliance with the records management policy and explanation for non-compliance, if the agency is non-compliant.** |  | Insert answer |
| 1. **Agency’s schedule for regularly reviewing and updating, as necessary, all agency policies and explanation for lack of a schedule, if the agency does not have a schedule.** |  | Insert answer |

|  |  |  |
| --- | --- | --- |
| 1. **(A) Agency’s status in regards to compliance with S.C. Code Ann. §1-23-120(J) that requires agencies to conduct a formal review of its regulations every five years.** |  | Insert answer |
| **(B) Last time the agency conducted a formal review of its regulations.** |  | Insert answer |
| **(C) Last time the agency submitted new or revised regulations to the General Assembly.** |  | Insert answer |
| 1. **Agency’s status in regards to compliance with S.C. Code Ann. §2-1-230 that requires agencies to submit reports to Legislative Services Agency for publication online, and the State Library.** |  | Insert answer |
| 1. **How the agency collaborates with other agencies to seek funding (e.g. grant and federal funding).** |  | Insert answer |

## Audit and/or Other Risk Mitigation Practices

|  |  |  |
| --- | --- | --- |
| 1. **Updated version of the agency’s “Report and External Review Template” from the Accountability Report.** |  | See updated report attached. |
| 1. **(A) Agency's internal audit process and/or other risk mitigation practices.** |  | Insert answer |
| **(B) List of areas reviewed in agency internal audits during the last five years.** |  | Insert answer |

1. **Issues or recommendations from external reviews or audits conducted of the agency during the last five years, which the agency has not yet fully addressed or implemented.**

|  |  |  |  |
| --- | --- | --- | --- |
| Issue or Recommendation | Agency’s Status in Addressing or Implementing | Date External Review or Audit completed | Entity Conducting the Audit or Review |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

# III. Agency Spending

|  |  |  |
| --- | --- | --- |
| 1. **Finance Overview Chart.** |  | See attached Excel chart. |

# IV. Agency Legal Directives, Services, and Performance

## Laws

See Legal Standards Chart from the agency’s most recent Accountability Report.

## Deliverables

|  |  |  |
| --- | --- | --- |
| 1. **Deliverables Chart.** |  | See attached Excel chart. |

## Performance

|  |  |  |
| --- | --- | --- |
| 1. **Performance Measures Chart.** |  | See attached Excel chart. |

# V. Agency Ideas and Recommendations

1. **Recommendations for changes in law.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **LAW CHANGE #** | | | | |
| Law | Summary of Current Law(s) and Recommended Change(s) | | Basis for Recommendation | Approval and Others Impacted |
|  | Current Law:  Recommendation: | |  | Presented and approved by agency’s governing body:  Other entities potentially impacted:  If the law is a regulation, where agency is in the process of finalizing it and providing it to the General Assembly: |
| Current Law Wording | | Proposed Revisions to Law Wording | | |
|  | |  | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **LAW CHANGE #** | | | | |
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|  | |  | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
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| Current Law Wording | | Proposed Revisions to Law Wording | | |
|  | |  | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
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|  | Current Law:  Recommendation: | |  | Presented and approved by agency’s governing body:  Other entities potentially impacted:  If the law is a regulation, where agency is in the process of finalizing it and providing it to the General Assembly: |
| Current Law Wording | | Proposed Revisions to Law Wording | | |
|  | |  | | |

# V. Feedback (Optional)

Agency feedback

|  |  |  |
| --- | --- | --- |
| 1. **(A) Other questions that may help the Committee and public understand how the agency operates, budgets, and performs** |  | Insert answer |
| **(B) Best ways for the Committee to compare the specific results the agency obtained with the resources the agency invested** |  | Insert answer |
| **(C) Changes to the report questions, format, etc., agency representatives would recommend.** |  | Insert answer |
| **(D) Benefits agency representatives see in the public having access to the information in this report.** |  | Insert answer |
| **(E) Two to three things agency representatives could do differently next time (or it could advise other agencies to do) to complete the report in less time and at a lower cost to the agency.** |  | Insert answer |
| **(F) Other comments or suggestions from the agency.** |  | Insert answer |